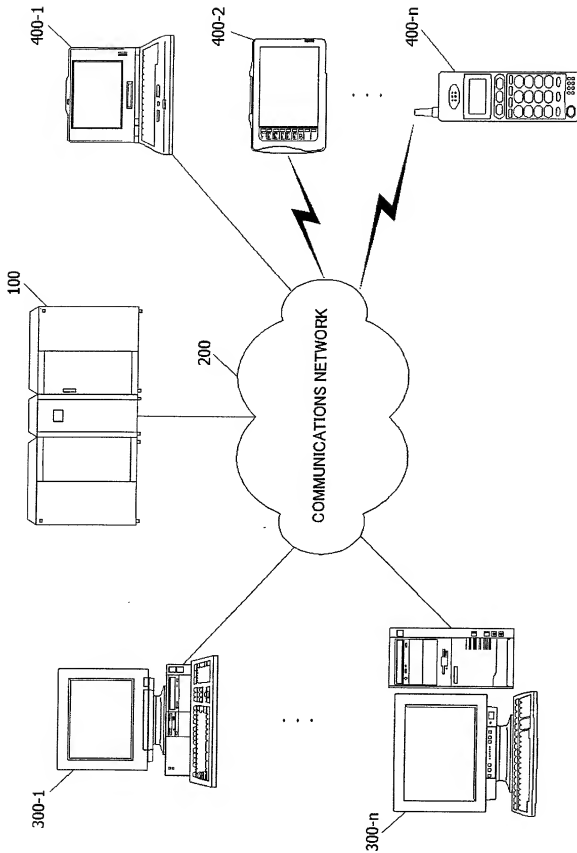


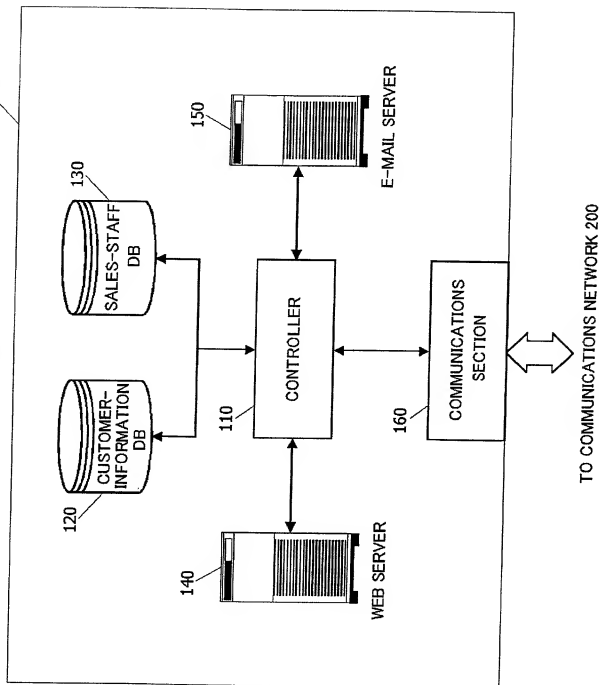
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FIG. 1



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FIG. 2



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FIG. 3A

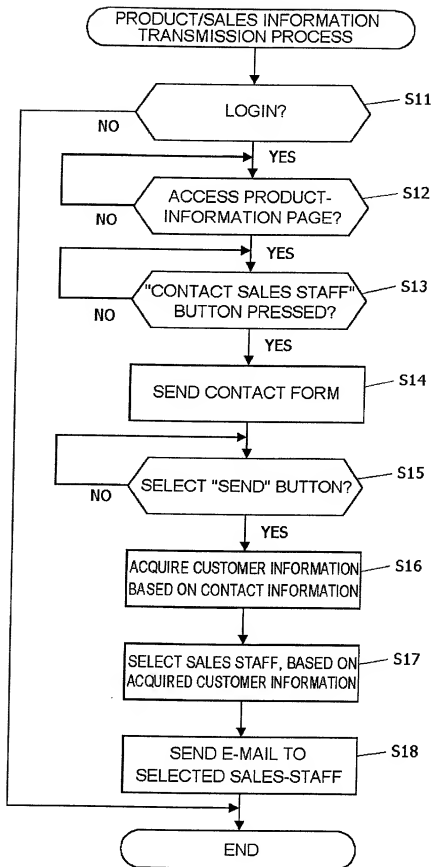
CUSTOMER ID	PASSWORD	NAME	E-MAIL ADDRESS	PRODUCT	CONTACT	STAFF ID
AA10-0001	* * * * *	TARO RIKOH	fobar@...	RC-1234, FX-0012, ...	(03)1234-... Address	A01-0001
...	---

FIG. 3B

STAFF ID	NAME	AREA CODE	E-MAIL ADDRESS	PRODUCT
A01-0001	JIRO IMA	A01-12	ima@rioh.co.jp	COPIER
A01-0002	SEAN IBU		ibu@rioh.co.jp	PRINTER
...

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FIG. 4



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FIG. 5

← → □ □ □ □

LOGIN

■ USER ID (E-MAIL ADDRESS)
□

■ PASSWORD
□

SEND RESET

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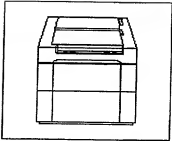
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FIG. 6

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ABC-110C



DETAIL

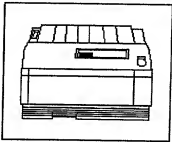
OPTION

EXPENDABLES

CONTACT
SALES STAFF

PURCHASE

ABC-220



DETAIL

OPTION

EXPENDABLES

CONTACT
SALES STAFF

PURCHASE

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FIG. 7

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FOR CONTACTING SALES STAFF

■ ADDRESSEE OF RETURN E-MAIL:
NAME:
CHANGE ADDRESSEE IF NECESSARY

■ CONTACT: * CHECK PREFERRED WAY TO MAKE CONTACT
☒ TELEPHONE: REGISTERED PHONE NUMBER

PLEASE CORRECT IF NECESSARY

☐ E-MAIL: REGISTERED E-MAIL ADDRESS

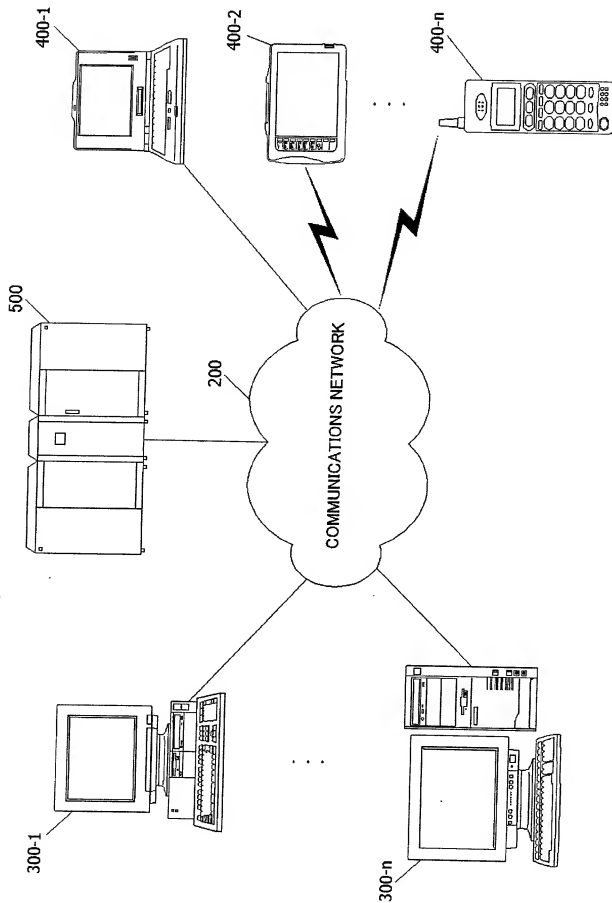
PLEASE CORRECT IF NECESSARY

■ COMMENT

SEND RESET

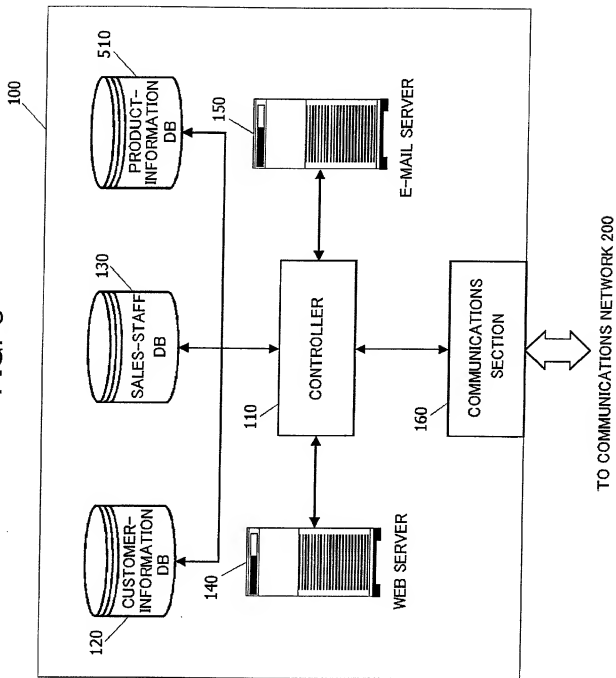
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FIG. 8



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FIG. 9



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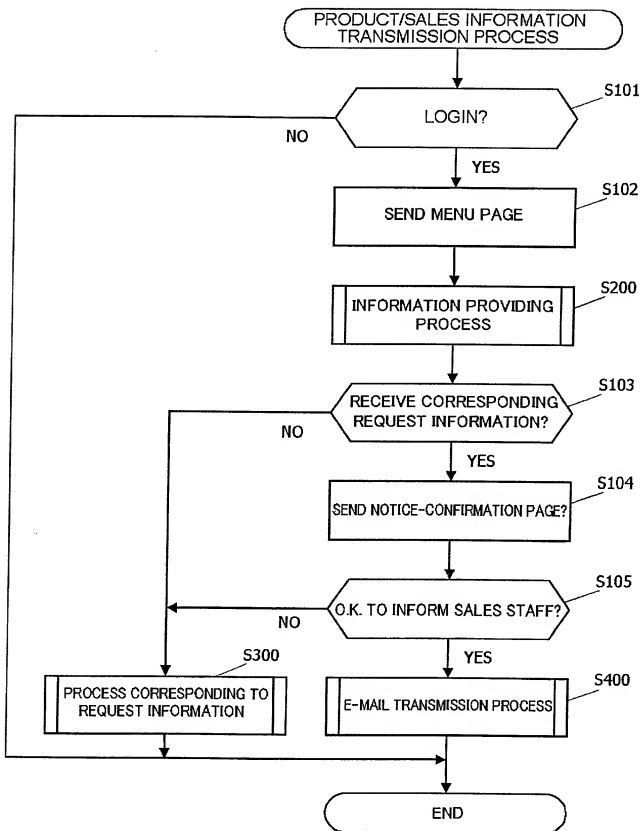
FIG. 10

CATEGORY	MODEL NUMBER	INFORMATION NO.	SPECIAL NOTE	RELATED INFORMATION
COPIER	MF3530	9901S-002	---	ATTACHMENT, EXPENDABLES, OPTION, ...
	· · ·	· · ·	· · ·	· · ·

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FIG. 11



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FIG. 12 A

A web browser window with a title bar containing navigation buttons (back, forward, and four empty square buttons). The main content area displays a login form. At the top of the form is the word "LOGIN". Below it are two bullet points: "■ USER ID (E-MAIL ADDRESS)" and "■ PASSWORD". Each bullet point is followed by a rectangular input field. At the bottom of the form are two buttons labeled "SEND" and "RESET". The bottom edge of the window has a wavy line.

LOGIN

■ USER ID (E-MAIL ADDRESS)

■ PASSWORD

SEND RESET

FIG. 12 B

A web browser window with a title bar containing navigation buttons (back, forward, and four empty square buttons). The main content area displays a customer welcome message and a menu. At the top of the content area is the text "DEAR CUSTOMER:" followed by "WE WELCOME YOU!!". Below this is the word "MENU". Under the menu are two bullet points: "■ UPDATE REGISTERED INFORMATION" and "■ PURCHASE". The bottom edge of the window has a wavy line.

DEAR CUSTOMER:

WE WELCOME YOU!!

MENU

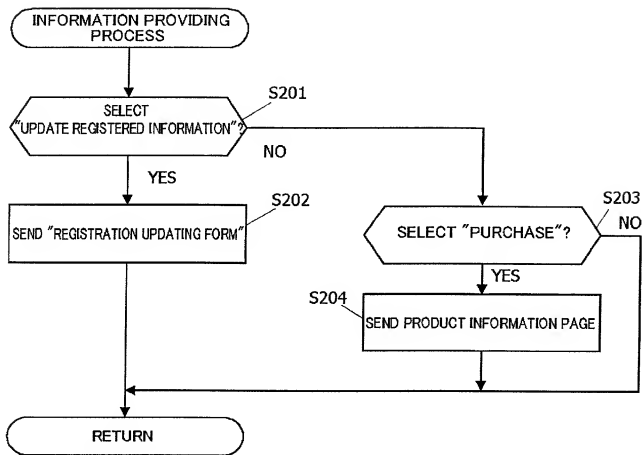
■ UPDATE REGISTERED INFORMATION

■ PURCHASE

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FIG. 13



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FIG. 14A

← → □ □ □ □

UPDATE REGISTERED INFORMATION

DEAR RIKO:
FOLLOWING INFORMATION IS CURRENTLY REGISTERED.
INPUT ITEM TO BE UPDATED, AND CLICK ON "SEND" BUTTON

NAME:

PHONE NUMBER:

ADDRESS:

E-MAIL ADDRESS:

OFFICE:

SECTION:

OFFICE PHONE NUMBER:

...

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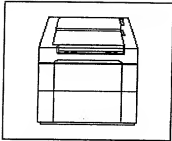
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FIG. 14B

←

→

ABC-110C



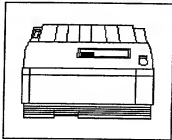
DETAIL

OPTION

EXPENDABLES

PURCHASE

ABC-220



DETAIL

OPTION

EXPENDABLES

PURCHASE

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FIG. 15

FOR INFORMATION TO BE TRANSMITTED

YOUR INFORMATION TO BE TRANSMITTED WILL BE SENT TO OUR SALES STAFF AND REFERRED FOR FUTURE SERVICES.

HOWEVER, IF YOU WISH NOT TO INFORM ABOUT YOUR PERSONAL INFORMATION, CHECK FOLLOWING CHECK BOX AND PRESS "SEND" BUTTON BELOW.

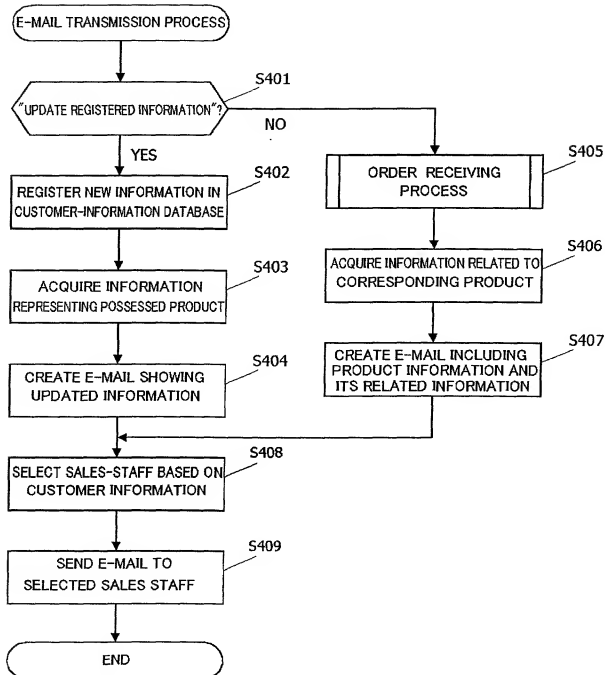
☐ I DO NOT WANT TO INFORM SALES STAFF ABOUT MY PERSONAL INFORMATION

SEND **CANCEL**

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FIG. 16



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